

License Categories, Fees and Terms

There are three type of postal license shown in the table below

Type of license	Fees	License renewal	Term
Distribution of newspapers and magazines and promotional materials transport companies	500 dinars when issuing the license	500 dinars renewal of a license fee	One year
Local courier and express companies up to 30 kg	500 dinars when issuing the license	5% of the total sales that not less than 500 dinars*	One year
International courier and express operators up to 30 kg	1000 dinars when issuing the license	10% of the total sales that not less than 1000 dinars*	One year

*Revenues associates with the area of license

Penalties for Illegal operation

Any person who operates a postal service business without a valid license commits an offence and is liable to a jail term or fine according to the law and the executive regulations for same law number (49) for the year 2014.

Tariffs for Postal and Courier Service

1. Tariffs which determined by the license shall be subject to postal sector regulation directorate supervision.
2. The licensee tariffs for post items delivery (50 grams) and less should not be charging less than double of Bahrain post tariffs. Companies that prove charge less are liable to prosecution and license suspended.

Quality of Service Standards

All operators shall be responsible for establishing their own standards of service and presenting them to customers and the postal regulation.

License Renewal

Three months prior to the conclusion of their license the license should register intent to renew their license to ensure no break in regulator.

Other Information

All postal and courier and express operators will be required to provide the following information to customers:

- A copy of their license certificate
- List of tariffs
- List of service standards
- Compensation rules and procedures
- Complaint handling procedures
- Process for handling undelivered items

All postal and courier and express operators will be required to provide information to the regulation on a monthly and annual basis as specified in their license.